

LAW OFFICES OF JAMES MICHAEL KEMP, PLLC

OUR PROMISE TO YOU

The law firm of James Michael Kemp, PLLC was founded with a very simple mission statement: provide each client with the highest level of service and professionalism. Based upon this very simple, but often overlooked principle, this law firm and its staff happily agree to obtain payoff statements, complete local title examinations and commitments within 72 hours, and if necessary, travel to the customer to complete the loan process. We realize that various title organizations compete for your business, and excellent customer service is the only true way to differentiate from our competitors. This simple philosophy summarizes our approach to developing a long-term business relationship with you, the customer.

Each member of this law firm pledges to provide prompt and courteous service to every mortgage professional and their customers, no matter how large or small their business. We promise to work hard to ensure that your company looks a little better in the eyes of each borrower due to the joint efforts of everyone involved in the loan process, before and after the closing. We welcome any suggestions you may have on improving our service, or if there are particular methods or processes that would assist you in the closing process.

Please do not hesitate to call on me or any member of the staff. Once you utilize the services of this law firm, I hope you will agree that we provide an excellent service at an extremely competitive price. We look forward to working with everyone in your organization, and thank you for the opportunity to earn your business.

James Michael Kemp